



btc

JOB ADVERTISEMENT

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Transformation! Change! Technology!

Transformation and change are the key words being echoed within Botswana Telecommunications Corporation Limited (BTC) at the moment. Opportunities for employment exist within BTC for dynamic individuals with a desire to work in a fast-paced technology driven environment.

1. HEAD OF REVENUE ASSURANCE AND FRAUD MANAGEMENT

Reporting to the General Manager Finance, the incumbent will be responsible for the development of the Revenue Assurance and Fraud Management Strategy that ensures completeness of BTC income by identifying all risks to revenue, reduction of revenue leakage, recovery of leaked revenue, detections of fraud, averting fraud and identifying opportunities for cost saving on end to end billable revenue streams. You will be required to provide professional revenue assurance and fraud management advice to all BTC management.

The candidate will provide leadership for the BTC Revenue Assurance and Fraud Management capability within the framework of an agreed Strategy and to meet operational targets for return on investment, profitability and end to end customer satisfaction.

The ideal candidate should have a Degree in Accounting, Information Technology, Business Administration or equivalent with nine (9) year's professional experience in the revenue assurance and fraud management field, of which three (3) years should be in cash accounts in a corporate turnaround environment. A recognized professional international accountancy, audit qualification or an Enterprise Risk Membership certification is a requirement. Membership of a Revenue assurance, fraud management or risk management professional association will be an added advantage.

2. HEAD OF CREDIT CONTROL

Reporting to the General Manager Finance, the incumbent will be required to develop and implement a comprehensive Collections Strategy and Operational Plan that will ensure maximum collections capability. You will provide operational management of the Credit Control function within the framework of an agreed business strategy and to meet operational targets for return on investment, profitability and customer satisfaction.

The candidate will be tasked with building quality processes to support collections management and ensure operational effectiveness on a day-to-day basis as well as plan and manage systems integration for customer service delivery.

The ideal candidate should have a Degree in Accounting, Business Administration or equivalent with nine (9) year's experience in the credit management field, of which five (5) years should be in managing collections teams. A recognised international qualification ACCA /CIMA/BICA is a requirement. Membership of a relevant professional association will be an added advantage.

3. HEAD OF SECURITY SERVICES

Reporting to the Chief Operations Officer, the incumbent will be expected to direct Information Security Strategy to ensure that BTC Information and data assets are protected. The incumbent will develop, enhance, maintain policies and procedures. In addition to the above, management of security technologies and establishment of appropriate standards and controls is a key component. You will be required to provide oversight and guidance for Information Technology security related activities and to establish quantitative metrics to measure Information System's security preparedness, business continuity and disaster recovery across the value chain within the organisation. You will be required to ensure that all BTC properties are secure and provide identity and access management.

You will be responsible to develop and enhance enterprise risk management framework in conjunction with other business units. Work directly with the business units to facilitate risk assessment and risk management processes.

The ideal candidate should have Degree in Computer Information Systems, Computer Science, Information Security or equivalent with nine (9) year's professional experience in the Information Technology/Telecommunications environment, of which five (5) years should be in the Security Information Technology environment. A professional Certified Information Security Manager (CISM), Certified Information System Security Professional (CISSP) is a requirement. Membership of a relevant professional association will be an added advantage.

Remuneration: The Company offers a competitive compensation package, commensurate with qualifications, skills and experience.

If you fit the bill, kindly send your application, latest CV and certified copies of certificates to: recruitment@btc.bw. or Botswana Telecommunications Corporation P. O. Box 700 Gaborone Attention: General Manager – Support Services and Human Resources.

NB: We respond to shortlisted candidates only.
CLOSING DATE: 25th August 2019