



# PUBLIC TENDER NOTICE

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Botswana Telecommunications Corporation Limited (BTC) invites tenders for;

**TENDER NO. BTC 007/ 2020-2021**

## REQUEST FOR INFORMATION (RFI) SECURITY ORCHESTRATION AND AUTOMATED RESPONSE

Closing Date & Time: Friday 31<sup>st</sup> July 2020 @ 10:00 am

Price: Free

Tender documents are obtainable from [procurementinternal@btc.bw](mailto:procurementinternal@btc.bw)

### SUMMMARY:

BTC is seeking information from security vendors who have a SOAR solution offering, to provide the following information about the SOAR solution;

1. An overview of the solution
2. The evolution of the solution including the roadmap
3. Use cases that the solution can address outside the box.
4. Hardware and software requirements for deploying the solution
5. How a telecommunication company such as BTC can benefit from such a solution in contrast to similar implementations at other telecommunications service providers.
6. What does BTC require to fully implement a SOAR platform.
7. Which software solutions can the SOAR solution integrate to out of the box and what does it take to integrate to other solutions that maybe custom.
8. How can the solution help in measuring and reducing key security metrics such as Mean Time to Detect (MTTD), Mean Time to Respond (MTTR)?
9. How can the solution continually improve the efficiency and effectiveness of incident response?
10. What processes, policies, standards and operational procedures ought to be in place to aid a proper implementation of the solution.
11. Thorough description of how BTC can benefit from the SOAR solution entailing integration, interoperability, multitenancy, analysis, dashboards, alerts, reporting etc.
12. How is the licensing, training, support and maintenance model structured?
13. How the solution can assist in also measuring Cybersecurity and Physical Security incident response teams

All enquiries to be directed to:

Telephone: +(267) 395 8896 / 395 8897 / 395 8661 / 395 8328

E-mail: [procurementinternal@btc.bw](mailto:procurementinternal@btc.bw)